Virtual Classroom – Lectures/Labs

Wind River is pleased to offer our customers the latest in education delivery methods, Virtual Classroom. With this method, Wind River continues to provide the same high value class offerings that our customers expect, but without their need to spend time and money on travel.

Course Participation

Students participate in the Virtual Classroom using their computer and internet browser to observe lecture materials, a phone connection to listen to the instructor and to ask questions, and they connect to a remote laboratory to perform hands-on laboratory exercises. The remote laboratory allows the Instructor to interact directly with students during the laboratory exercises and also to assist them when they encounter issues.

Students may not make unauthorized recordings, copies or transmissions of Virtual Classroom content.

Student Responsibility

Please do the pre-course checks, as follows:

- **Check Remote Lab Access**
  Follow the instructions at this link: [http://education.windriver.com/content/public/resources/VirtualLab_Instructions_PreClass.pdf](http://education.windriver.com/content/public/resources/VirtualLab_Instructions_PreClass.pdf)
  Having trouble? Email get-support@readytech.com or call +1-510-289-8992. A FAQ for hosted labs is below.

- **Check Webex Connection**
  During this test all required software or plug-ins are installed to successfully join a meeting if not already present. The link to the meeting test is: [http://www.webex.com/lp/jointest/](http://www.webex.com/lp/jointest/)
  You can check the system requirements for Webex at: [http://support.webex.com/support/system-requirements.html?_nfpb=true&_pageLabel=SystemRequirementsHome](http://support.webex.com/support/system-requirements.html?_nfpb=true&_pageLabel=SystemRequirementsHome)

- **Weekly Pre-Class System Test Meeting**
  Join us online any Wednesday prior to your Virtual Classroom. Please review FAQs below for login and dial-in information.

Failing to pretest your system prior to the course start date will adversely affect your learning experience.

System Requirements

- **Operating System**: We recommend Windows.
- **Processor/RAM for remote lab exercises**: There are no specific requirements since the processing occurs on the remote system. The local PC just needs to “paint the screen”.
- **Browser**: Most popular browsers are supported including Internet Explorer 6+, Firefox 1.5+, Safari, and Opera
- **Software Requirements**: A browser that supports Java Applets (Sun JRE 1.5). ActiveX is not supported on the lab exercises.
Frequently Asked Questions (FAQs)

What is Wind River’s Virtual Classroom – Lectures/Labs?
Virtual Classroom – Lectures/Labs is Wind River’s live instructor-led classes hosted in an online environment with remote labs.

Students and the instructor communicate via a conference bridge and view the presentation materials and whiteboard sessions via a high-speed internet connection. Students use their own PCs or laptops to connect to lab software installed in a remote data center. Students have full desktop access to the remote system as if the software was installed locally. Students perform lab exercises through the remote lab while the instructor remotely oversees the student’s lab exercises.

How do I perform a system check for the remote labs?
Follow the instructions at this link: http://education.windriver.com/content/public/resources/VirtualLab_Instructions_PreClass.pdf
Having trouble? Email get-support@readytech.com or call +1-510-289-8992.

How do I perform a system check for Webex?
During this test all required software or plug-ins are installed to successfully join a meeting if not already present. The link to the meeting test is: http://www.webex.com/lp/jointest/
You can check the system requirements for Webex at: http://support.webex.com/support/system-requirements.html?_nfpb=true&_pageLabel=SystemRequirementsHome

How do I attend a Virtual Classroom Pre-Class System Test?
15-minute meetings are held every Wednesday:
- North America: 9:00 am, 11:00 am and 4:00 pm Eastern Time (New York, NY)
- EMEA: 3:00 pm, 5:00 pm and 10:00 pm Central Time (Berlin)

To Join the Teleconference
- Worldwide Call-in number: +1-914-495-8462 or Local Numbers
  http://education.windriver.com/content/public/resources/International_Phone_Numbers_Preclass.pdf
- Conference Code: 921 299 2232

To Join the Online Meeting
- Go to https://windriver.webex.com
- Your instructor will provide the meeting number
- Click “Join” and follow the instructions

Can remote labs be used at any location?
Yes. Remote labs can be used at any location provided each student has a local PC with a browser and Internet connection.

What software has to be installed on my PC?
There is a small software program (VNC Viewer) that is responsible for creating the connection between the student PC and the remote system with Microsoft Windows. You will need to download this program from the Remote Lab web site. If you are using any other host, installation of a compatible VNC Viewer may be required.
What are the requirements for my PC?
The requirements for your PC are minimal:

- **Operating System**: We recommend Windows.
- **Processor/RAM for remote lab exercises**: There are no specific requirements since the processing occurs on the remote system. The local PC just needs to “paint the screen”.
- **Browser**: Most popular browsers are supported including Internet Explorer 6+, Firefox 1.5+, Safari, and Opera
- **Software Requirements**: A browser that supports Java Applets (Sun JRE 1.5). ActiveX is not supported on the lab exercises.

Are there other equipment requirements?
No, but we highly recommend a headset with microphone.

How do I obtain the course materials?
Your company’s course coordinator will distribute the books to you prior to the class.

What about Proxy Servers or Firewalls?
The connection software is designed to handle proxy servers and firewalls. In most cases the connection is made with no configuration needed by the user. You can pre-test connectivity by going to [https://windriver.hostedtraining.com](https://windriver.hostedtraining.com). Make sure to check Webex functionality as well by performing the system checks mentioned above.

If I am having technical difficulty during the course what should I do?
Let your instructor know that you are experiencing difficulty. If the instructor cannot solve the problem, he/she will have a support technician help you. We recommend that you confirm your system’s connection in advance of the class start date. If you experience difficulties connecting into the system, you may contact get-support@readytech.com or call support +1.510.289.8992 for immediate assistance.

What if I don’t have internet access from my company?
Many companies have ports to the outside world. Check with your IT department to see if one is available. The minimum requirements are a 85KBS/sec connection; your high speed internet connection from home can also work.

May I record the class sessions?
You may not record the class sessions. The course material is Wind River copyrighted intellectual property and recording, copying and distributing the class sessions and course materials is prohibited by law.

More questions?
If you are a customer based in the Americas, APAC, and Japan, please contact us at training@windriver.com.
If you are a customer based in EMEA, please contact us at emea-training@windriver.com.